(b) Expansion/renewal of fleet by Air India is a continuing encrcisc and depends on the resources of the airlines, traffic requirements, suitability of the aircraft type, viability of operations on vari-ous sector/routes etc.

Cancellation of Air India Flights to Jeddah-Delhi-Jeddah

3989. SHRI K. RAHMAN KHAN: WB the Minister of CIVIL AVIATION be aflnaerj to stale:

(a) whether Air india had cancelled its ftights Jeddah-Delhi-Jeddah section;

(b) if so, the reasons therefor; and

(c) whether Air India will consider linking Delhi with Jeddah as there is comiderable traffic?

1MB MMBTBR OF OVB. AVM-TION (SHRI CM. IBRAHIM): {•) to
(c) Afr India had suspended ha services on DclbUeddab-DeiW sector from 14.96 to M.4,97 due to operational reasons. However, with effect from 15.4.97, Air India has started operating a flight on Mu~~mb~~ai ~~D~~d~~h~~i ~~Jed~~d~~nh~~ ~~Pd~~M ~~Mum~~bai sector with B-747 aircraft. Delhi is also linked to Jeddah ewer Mumbai on Air India flights twice a week.

क्रेडिट कार्डों के आधार पर एयर इंडिया द्वारा टिकटों की बिक्री

3990. **श्री जगदीश प्रदान :** क्या नागर विमानन मंत्री यह बताने की कृपा करेंगे कि :

(क) क्या एयर इंडिया अपनी टिकट बिक्री खिड़कियों पर क्रेडिट कार्ड के आधार पर टिकटों की बिक्री करती हैं; और

(ख) क्या क्रेडिट कार्डों का इक्वेशन लेने वाली मशीन को अच्छी हालत में रखने के लिए कोई प्रबंध किया गया है; यदि हां, तो उसका ब्यौरा क्या है ?

नागर विमानन मंत्री (श्री सी.एम.इब्राहिम) : (क) जी, हां।

(ख) अनुरक्षण एजेंसी की सहायता से मशीनों को अच्छी हालत में रखा जाता है।

Irregularity and deficiencies in Indian Airfiocs Services

3991. DR. RANBIR SINGH:
SHRI RAM NATH KOVIND:

Win the Minister of CIVIL AVIATION be pleased to state:

(a) whether large number of complaints have been rccicvcd from the passengers of the Indian Airlines regarding irregular ity of schedules, delays and deficiencies in other services during the last two financial years;

(b) if so, the details thereof flight sector-wise;

(c) whether Government propose to take some steps to ensure that similar nature of complaints are not received in future; and

(d) if so, the details thereof and rf not, wC PC MOBS tMnfefr

THE MINISTER OF CIVIL AVIATION (SHRI CM. IBRAHIM): (a) and (b) The number of complaints rsceived from passengers of Indian Airiines during the last two financial years are as under:—

	1995-96	*1996-97*
Delays	224	
	127	
Other services	2456	1840

(c) and (d) The working of Indian Airlines is regularly monitored with a view to improving its performance and service to its passengers. Indian Airlines has taken various steps in following areas to improve its services:—

(i) Product Improvement,

(ii) Commercial Initiatives.

(iii) Passenger facilitation.

DCCA Circular for Minimum Flight Crew Requirements

3992. SHRI MOOLCHAND MEENA: Wrfl the Mirristar of CIVIL AVIATION be pleased to state:

(a) whether circular No. S-lt*».RAD "A". Part-I dated the 29th March, 1994, issued by DCCA for nsinfcawn flight